

SOJOURNER HEALTH CLINIC

UNIVERSITY OF MISSOURI KANSAS CITY

FALL 2020 Volume 3, Issue 1

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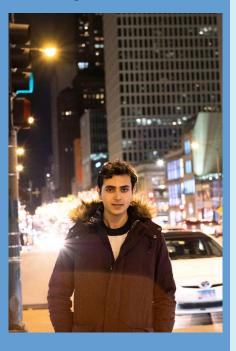
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MEMBER SPOTLIGHT

Fahd Malik
Lab Manager, MS III



"Sojourner Health Clinic is one of the only places where I get to put some of the knowledge I learn in class into use. I think this is especially true for early years when docent responsibilities are quite limited. I'm definitely looking forward to taking on more responsibility this year, but I'm even more excited to just start back up!"

THIS ISSUE

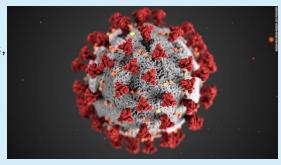
Coronavirus Update

SSRFC Conference

What's New at Sojourners

CORONAVIRUS UPDATE

Coronavirus has dramatically impacted the country and our community in the past few months, and its impact will certainly be seen for months to come. There are currently over four million cases in the country, with approximately 50,000 new cases being added every day. There are



about 3,000 confirmed cases in Jackson County. The projected number of cases in the country has been rising again, most likely as a result of reopening and a potential seasonal cycle of the virus.

Unfortunately, due to the rise in cases and demand for social distancing, the Sojourner Health Clinic had to close in the spring with the closure of UMKC, our affiliated school. In that time, we welcomed a new board, planned the future of the clinic, and determined new practices we can implement that will ensure our patients' and volunteers' safety.

We are happy to announce that we have finalized our reopening plans for this Fall! Keeping the safety of patients, students, and faculty in mind, we will reopen the clinic in phases starting August 9th. Normal hours will resume Sundays at 11:30am at the Grand Avenue Temple in Downtown Kansas City. We have received lots of support from local organizations and would appreciate any PPE donations, if possible. We will post updates about the clinic on social media. Thank you to all of our volunteers and faculty for supporting us and we cannot wait until clinic is open again!

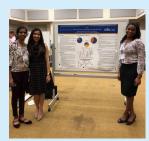
- Phase I Refill Clinic: No students, only faculty
- Phase II Refill Clinic: Limited medical and pharmacy students with faculty
- Phase III Limited Clinic: Seeing patients with a limited staff
- Phase IV Clinic: The labs, ancillary staff, and HALO will return
- <u>Phase V Full Return:</u> PPE for all volunteers and personnel with social distancing practices

WHAT'S NEW IN CLINIC?

Since the inception of Sojourner's, we have clung to the mission statement and are constantly striving to better the clinic. We are excited to announce that Sojourner's will have Osler's Electronic Medical Records system this fall. This change has been a long time coming and it will be replacing the current filing system we have. When the clinic reopens, we hope to slowly roll out the use of Osler EMR. We plan on training managers and all volunteers, and, in the future, hope to provide everyone laptops in order to use it. For now, though, we will have students bring their own laptops to do so. We also would like to increase patient education upon the recommendations of a Bailey Leftwich, a PA student who completed her capstone project on Sojourner's. She has generously provided a thumb drive and binder of resources that our triage students can use to educate patients while they are in the waiting room.

SSRFC 2020 CONFERENCE







This past March, members of the Sojourner's Health Clinic board had the opportunity to attend a conference held by the Society of Student-Run Free Clinics in Orlando, Florida. Rose Puthumana (Emeritus Executive Director, MSVI) described it as "an amazing experience where you are surrounded by other healthcare students just as passionate about running a free clinic as you are". Students get to network with other student leaders, learn about their clinics, and share information about our own. Rose also mentioned that they had the opportunity to speak with Justin Porter, an MD/PhD student from WashU who developed an EMR for free clinics called Osler. Justin presented many ideas on how to implement Osler EMR at our clinic and we had the ability to provide him feedback on his software development. SSRFC has given our clinic lots of ideas for how to get to know our patients better, start fundraising initiatives, improve triage and lab training workshops, and create a patient education program. We're excited to bring these improvements to the clinic and hopefully be back at SSRFC next spring!

SOJOURNER'S HEALTH CLINIC BOARD 2020-2021

Executive Directors: Eshwar Kishore & Madhavi Murali Emeritus Executive Directors: Raga Kilaru & Rose Puthumana

Lead Clinic Manager: Alaya Bodepudi

Clinic Manager: Koral Shah, Avleen Bhandal, Kate Fee, Michele Yang, Shruti Kumar, Angela Nwankwo, Pournika Muniyandi, Pavithra Kolla, and

Kevin Varghese

Lab Director: Imaima Casubhoy

Lab Managers: Fahd Malik, Kashif Javid, and Priya Suvarna

PAP Director: Gayathri Srinivasan Finance Director: Madison Walker PR Reps: Mira Malavia & Nikki Gill

Webmasters: Suman Manek & Suhaira Ahmed

Secretary: Harshita Degala
Pharmacy Liason: Gage Dixon
PA Representative: Stephanie Rieger

Junior Finance Director: Elizabeth Puthumana

Pour D.

MEMBER SPOTLIGHT

Madhavi Murali
<u>Executive Director, MS V</u>



at the Sojourner Health Clinic is amazing in the fact that it's always a learning experience every time I volunteer, I learn something new about how to improve lab workflow, how to maintain compassionate patient care, and how to better help my peers. This constant cycle of growth is what helps us all learn how to learn through the reinforcement of careful listening and collaboration. While going into this year will have its fair share of particularly new experiences, we can hope that these experiences can equip us with the tools and knowledge to better advocate for our patients."

> Editors: Mira Malavia MS II Nikki Gill MS III